

Frequently Asked Questions

ASSESSMENT

- **I'm concerned about someone mental health what should I do?** You should try and do your best to support this person and speak to their GP if they are willing. If you are worried about their safety, please contact your local police station to do a welfare check.
- **I'm worried that someone's mental health issues mean they could harm themselves or others?** Just because someone has ill mental health, it does not mean that they are at risk, however if you are worried about their or someone else's safety, please contact your local police station.
- **Can I bring someone to you for assessment?** No, we are a low secure psychiatric unit, we do not take self-referrals.

FUNDING

- **Are you a private or NHS service?** We are an independent hospital, with fully funded NHS patients.

FACILITIES

- **Are you residential do people stay there for a set period of time?** No, we are a low secure psychiatric unit, and each patient's length of stay is determined with their own recovery journey.
- **Can I visit my loved ones?** Of course, we have a visitor's room & garden to facilitate any visits, these however are supervised by staff and needs to be pre-arranged.
- **Are patients free to leave anytime they like?** No, all our patients are detained either under the Mental Health Act or the Criminal Procedures Act.